

Leuven, October 25<sup>th</sup>, 2021

## **AT&T 3G Network Sunset Announcement**

Dear Valued Customer,

This letter serves as a formal notification for our customers using the following CloudGate models on the AT&T 3G network in the United States to upgrade their CloudGate firmware to at least **version 2.97.1** before **February 22<sup>nd</sup>, 2022**.

OPTION declares that the following CloudGate models can be affected by the AT&T 3G network sunset:

- CloudGate LTE WW Rev4 (**CG0124**)
- CloudGate mini (**CG0125**)
- CloudGate micro (**CM0125**)

When this occurs, it is expected that some devices will no longer be able to connect to the AT&T network.

As the device attempts to attach to the network as a voice-centric device, it will only get a data-centric attach response back, resulting in a mismatch with the network.

This will cause the device to detach from the network and begin searching for a different network, leaving the device in a state of no service.

According to AT&T, the 3G network will be switched off on **February 22<sup>nd</sup>, 2022**.

Upgrading is **not necessary** if you are already using CloudGate firmware version **2.97.1 or higher**, or if you are using any other CloudGate models.

Please work directly with your AT&T or MVNO representative to better understand how their network sunset plans may impact your M2M-(I)IoT deployments.

Sincerely,

Pieter Poncelet  
Head of Support